



Owner Surrender Information

Before making the decision to owner surrender your pet to Montgomery County Animal Care and Control, stop and think about your decision and how it will affect the pet, you and your family. Its not an easy decision to make and sometimes by thinking of other options to care for or rehome your pet is very easy to do and takes very little time or effort.

1. ASK YOUR FRIENDS, FAMILY OR CO-WORKERS FOR HELP

Just by simply letting your close friends, neighbors, family and even co-workers know that you cannot keep your pet and need to rehome it can have amazing results. By simply telling 1-friend, 1-neighbor, 1-family member and 1-coworker can result in numerous people being informed through the grapevine network.

2. ATTEMPT TO REHOME YOUR PET

By making a concentrated effort to find a new home for your pet will not only keep your pet out of a shelter environment but will also put your own mind at ease knowing who will be providing a home to your pet and being able to choose that person yourself. Some ways to rehome your pet:

- A. As your vet, dog daycare, or shelter if you can post signs in their facilities advertising your pet needing a new home. Be sure to put all the highlights of your pet, house trained, leash trained, etc.
- B. Check out the rehoming websites such as AdoptAPet.com, Petfinder.com, etc. These are easy and free ways to advertise your pet.
- C. Use social media such as Facebook, Twitter, Instagram, Snapchat, etc. to put out the word that you need to find your pet a new home. You can reach hundreds if not thousands of people in a matter of a few days.
- D. If you choose to use online advertising such as Craigslist, we just caution you on using these outlets. They are often prone to scams and you also may not get the right person to adopt your pet from you. If you do resort to using these forms, just make sure you do your research and always meet someone in public and bring a friend.

3. FIND A RESCUE OR HUMANE SOCIETY ESPECIALLY BREED SPECIFIC

There are tons of rescues and shelters within a 1 hour drive of the Clarksville and Nashville area that may be able to take your pet for you if you have no other options. You can obtain a list from MCACC or search online. Many are a phone call or email away. Be sure to let the rescue know your situation and your need for help, if they cannot take your pet they may know someone who can. Some rescues and shelters may even be able to help you if it is a vetting or cost related issue, it never hurts to ask.

4. IF ALL ELSE FAILS AND THE SHELTER IS YOUR LAST OPTION

If you have exhausted all efforts and have hit dead ends on all fronts, then contact MCACC. Explain your circumstances and situation, if you really want to keep your pet, explain this to the shelter staff and they may be able to assist you with your particular situation. MCACC want you to be able to keep your pet and by know means do we want to see them come to any rescue or shelter if it can stay at home with a little extra help. If that is not the case and you must surrender, contact our shelter to schedule an appointment. You will be asked to provide information about you and your pet so that the shelter staff can help place your pet before you come to the shelter.

5. PREPARING FOR THE VISIT

You will need to bring some items with you to your Owner Surrender appointment. Some things that will be required is proof of ownership for your animal. This can be vetting records, microchip records, rabies vaccination records, etc. Also make sure to bring any vetting or medical records you may have for your vet, or ask them to fax or email those records to our shelter. Any medications or special diet your pet may be on, as well as a toy or blanket your pet is taken to.

6. AT THE APPOINTMENT

At the appointment, please be courteous to other pet owners and staff. The surrender process is tough for some and can be emotionally draining for the animal, the owner, and sometimes the staff so please keep this in mind, be patient. When you enter the facility, enter through the door furthest from the street on the far right side. Make sure there are no other animals in the lobby before entering. Enter and let the staff know you had an appointment.